

# Post Accident Interview

## Background

An important factor in reducing road risk costs is the investigation and understanding of Road Traffic Accidents (RTAs), both by drivers and you as their employers.

At Catlin, when deemed appropriate, we can interview your drivers shortly after an incident to establish the circumstances of the incident and whether there was anything that either the driver or the company could have done to avoid or reduce the effect of the incident. This enables both parties to agree on future actions that may help reduce the likelihood of the same type of incident happening again.

## Objectives

With this service we aim to achieve the following:

- Ensuring that drivers are aware of company concerns
- Enabling drivers to reflect on a learning curve
- Enabling Line Managers to be aware of accident causes
- Creating an opportunity to intervene with training remedy if applicable.

## Topics

Based on agreed criteria, upon receipt of accident data provided, we can initiate an interview process with the driver, the details of which will be recorded in the Management Information System PACE.

The interview aims to find out:

- Major factors contributing towards incident
- Route choice
- Weather conditions
- What the driver could have done differently
- What were they doing at the time of the incident
- Whether or not they saw the other vehicle
- Whether they were giving any warning signals, e.g. hazard lights
- How they can improve their driving behaviour
- Any remedial training needs

The results will enable both the company and the driver to learn from the incident.

## Duration

The telephone interview takes 20-30 minutes, with a report being provided. Additionally we can arrange to provide relevant driver training.

## Cost

Please contact Catlin for a quote.